

# Enhanced Professional Services

Delivering Extreme Value, Excellence & Peace of Mind 24x7

## EPS Solutions

“Enhanced Professional Services” – Real world solutions, services and training



Our Enhanced Professional Services solutions ensure our client's success in the implementation of their information technology solution's. When reviewing Information Technology requirements, SYSTMS of New York (SYSTMS-NY) looks at the whole environment and the interdependencies of its parts. You benefit from the breadth of our capabilities, experience, and expertise to help you develop and deploy the most strategic business solutions.

Over the years, our skilled consultants have built an Professional Services Practice and have perfected methodologies and tools that deliver exceptional value to our clients. This enables us to assess and compare your processes and technology against industry best practices.

In partnering with SYSTMS-NY, we employ today's best-of-breed technologies and industry standards to help our clients leverage and transform technology into a competitive advantage.

Let SYSTMS-NY help enhance your IT organization and business via the following EPS Solutions:

**Consulting** – Through responsive, specialized teams of technologists, SYSTMS-NY is able to provide one-stop availability of a comprehensive set of consulting services.

**Assessments** – Our Assessments cover all layers of your organization identifying those critical area's that are causing negative business impact. To successfully remediate those impacted areas we will provide you with a solutions' Road Map.

**Projects** – Whether you have an infrastructure project or a full development effort our Project Manager and Engineers are available for full life-cycle implementations. Through documented scope definition and well defined business requirements we will deliver a comprehensive plan for success that minimizes risk and maximizes value to your organization.

**Managed Services** – SYSTMS-NY offers 24x7 monitoring and management, strong technical expertise, proven processes, and state-of-the-art facilities are key elements in defining our Managed Services practice. Using a blend of consulting practices with a traditional managed services product model we have created a comprehensive Managed Services offering.

**PSO Partnering** – SYSTMS-NY has entered into a number of partnerships with major Information Technology vendors to provide product engineering and implementation services.

**Training** – SYSTMS-NY provides a number of instructors and course developers to a national Information Technology training organization. In addition we have the capability to develop and deliver custom technical training courses.

If you have had a less than perfect experience with a vendors service solution, SYSTMS of New York will help you implement your solution via our Enhanced Professional Services Team.

Specific areas of Focus are listed on the back of this sheet.

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### Networking:

- Design and Engineering
- Architectural Review
- Infrastructure Implementation Services
- Perimeter/Security Design and Implementation
- Remote Access Design
- Wireless Network Design and Implementation
- Traffic Studies and VOIP Assessments
- Monitoring and Performance Benchmarking

### Open Systems:

- MS Windows Server 2000/2003 Implementation
- MS Active Directory Design and Implementation
- MS Exchange Server Design and Implementation
- MS Active Directory Group Policy Design
- Identity Integration Server
- Knowledge Management

### Information Security:

- Security Compliance and Assessments
- Authentications Systems
- Application and Directory Security
- Content Filtering
- Security Policy Design
- Security Awareness Training

### Training and Certification:

- Cisco
- Microsoft
- Security Awareness Training
- Custom Courseware Development
- Technical Writing

### Certifications:

- CISSP
- CSNP
- GIAC GSEC-GOLD
- MCSE
- MCSE+Messaging
- MCSE+Security
- CCNA/CCNP
- CUSE
- RHCT
- PMI

### Business Continuity:

- BC / DR / HA - Five 9's solutions
- Data Replication, Synchronization and Migration.
- Backup Consolidation Solutions

### Data Center Infrastructure:

- Data Center Design, Architecture and Implementation
- Data Center Best Practices
- Data Center Capacity Planning and Modeling
- Data Center Consolidation & Migrations
- Rack Design, Capacity Planning and Best Practices
- Server Consolidations and Virtualization
- Server Clustering

### Assessments:

- Enterprise Architecture Assessment
- Base-Line Site Assessment
- IT Best Practice Assessment
- Network Assessment
- Security Assessments
- VOIP Assessments

### Managed Services:

- Remote Managed Services
- Network Managed Services
- Security Managed Services
- Exchange Managed Services

### Staff Sourcing:

- Staff Augmentation
- Complete PSO / PMO solutions

### Consulting:

- Complete Professional Services Organization
- Complete Project Management Organization

### Products:

- Partner Solutions – see our web site for a list of current partnerships

SYSTMS-NY specializes in providing Solutions for a variety of technology platforms. We employ today's best-of-breed technologies and industry best practices to help our clients leverage and transform technology into a competitive advantage.

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