

Managed Services - Server and Desktop

Delivering Extreme Value, Excellence & Peace of Mind 24x7



Managed IT Services for the SMB

Concerned your internal resources won't be able to keep your mission-critical IT applications running as threats from viruses, hackers and disaster continue to increase?

SYSTMS of New York (SYSTMS-NY) understands that in today's economy, most companies, large and small, are striving to reduce operational expense and risk while increasing efficiency and reliability.

The typical

costs in supporting information technology include:

- Tech Support costs \$52 per employee per month (both internal and external costs)
- Average loss of productivity per employee due to IT is 3 hours per employee per month
- 97% of companies reporting a virus attack, have an anti-virus in place
- 58% of backups don't restore
- 45% of problems don't get addressed due to cost

In order to reduce costs and increase productivity, companies are turning to Managed Services Solutions to help support their IT Infrastructure. SYSTMS-NY MSP offering is a comprehensive remote IT infrastructure management platform which enables us to manage desktops, servers, applications and network devices at customer sites via the Internet in a highly secure fashion without making changes to firewall configurations or setting up VPNs.

Our managed services infrastructure is built around an integrated combination of Desktop and Server Management & Monitoring and Proactive Maintenance which includes:

Desktop and Server Management

- Asset Management
- Patch Management
- Spyware Detection and Removal
- Anti-Virus
- Remote Control
- Software Distribution

Monitoring and Proactive Maintenance

- Servers
- Operating Systems
- Network Services
- Backup
- Applications like MS Exchange, SQL and Citrix
- Network and Security Devices
- Integrated Web Portal
- Trouble Ticketing