



MailSafe™

Compliance Driven, Secure Email Delivery Services

Service Overview

Our MailSafe™ service provides an easy-to-use solution for sending electronic messages securely to anyone via the Internet. MailSafe™ is designed to ensure regulatory compliance while remaining as simple as possible for the user. There is no software to download and install and there are no keys to manage and distribute.

The MailSafe™ system inspects all outbound email from your organization and automatically redirects messages that contain sensitive content through a secure, encrypted channel. This policy driven feature guarantees that all users comply with your security policies.

Service Highlights

MailSafe™ makes it easy to send secure, encrypted messages to anyone, no matter what email system they use. Password protected secure web portal access ensures delivery integrity and confidentiality. Once a message is delivered into MailSafe™ the recipient must login to retrieve it. The MailSafe™ service suite also includes an optional secure message creation site that can be integrated into your existing web environment to allow your customers to deliver sensitive information to you in the same secure fashion.

Key Features & Benefits

The entire MailSafe™ infrastructure is outsourced and requires no software at your location.

- A variety of tracking and reporting capabilities including:
 - Daily message volumes
 - Top senders
 - Top recipients
 - Top rules triggered

- Encrypted transmission of all sensitive content determined by:
 - Non-Public, Private Information
 - Known Sensitive Users or Departments
 - Known Recipients
 - Document Types
 - Document Names

- Secure facility to "Reply" to the secure message
- Message retrieval portal customization and branding
 - Web portal branding
 - Custom URL support
 - Language customization
 - Seamless integration



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MailSafe™ – Secure Email Service

Easy-To-Use Features For Both The Sender & The Recipient

SENDER:

A. Two options to send secure email:

1. User defined - in the subject line, simply type in the word **Secure**:
or
2. Use a Pre-defined pattern per institution:
 - Domain of recipients
 - By sender
 - Keywords (i.e. mortgage, password, confidential)
 - Number patterns (i.e. Social Security, Bank Account)

B. Sender receives two email notifications:

1. Upon message being **received** by Portal
2. Upon message being **viewed** by recipient

RECIPIENT:

1. Email notification arrives in the inbox with the subject line: MailSafe New Message Notification.
The notification will link recipient to a login page (or the registration page – for new recipients)
2. Upon registration the recipient simply logs into the MailSafe Portal
3. Recipient can then view their secure messages in their MailSafe mailbox
4. Recipient can **reply** securely through MailSafe, creating a secure closed-loop communication

